

Third Party Medical Record Requests Fee Schedule

In accordance with N.C. General Statute § 90-411, the following fees will be charged for medical record requests from law offices, insurance companies, or other third parties.

- Pages 1-25: \$0.75 per page
- Pages 26-100: \$0.50 per page
- Pages 101+: \$0.25 per page
- Minimum charge: \$10.00

Requesting Medical Records:

- A signed consent is required with all medical records requests.
- Allow 15 business days for processing.
- After records have been processed, you will be faxed an invoice.

Payment:

- To pay by credit card, call the medical records department at 919.237.1337, Option 6.
- Payment by check may be mailed to Avance Care:
4705 University Drive, Bldg 700
Durham, NC 27707